Contents

1. Introduction
2. Safety Notices
3. Ready to Use
3.1 Packing List
3.2 Product Appearance
3.3 Instructions on Keys
3.4 Features Overview
3.5 Technical Specifications
4. Quick Guides
4.1 Switch On/Off
4.2 Battery Management and Charging
4.3 Operation of the Function Icons
4.4 Add, Move or Delete Desktop Icon
5. Operation Details
5.1 Music Player
5.2 Video and Picture Player
5.2.1 Video Player
5.2.2 Picture Player
5.3 Recorder
5.4 File Manager
5.5 Web Browser
5.6 Camera
5.7 Calculator
5.8 Clock
5.9 External Storage
6. Settings Operation
6.1 Wireless & Networks Setting
6.1.1 Internal Wi-Fi Function
6.1.2 External 3G USB Dongle Function
6.1.3 External RJ45 USB Dongle Function (optional feature)
6.1.4 Data Usage
6.2 Device setting
6.2.1 Sound
6.2.2 Display
6.2.3 Storage
6.2.4 Battery
6.2.5 Apps
6.3 Personal Settings
6.3.1 Accounts & Sync

6.3.2 Location Services
6.3.3 Security
6.3.4 Language & Input
6.3.5 Backup & Reset
6.4 System Settings
6.4.1 Date & Time
6.4.2 Accessibility
6.4.3 Developer Options
6.4.4 About Tablet
7. Firmware Upgrade
8. Troubleshooting

1. Introduction

Dear Customers,

Thank you very much for purchasing our product!

This Tablet PC has a built-in high performance Wi-Fi receiver module, supporting an external 3G USB-DONGLE wireless network card, using broadband wireless networks, breaking through the restraint of network cables; it will bring you into the portable media player world and fulfill your entertainment needs. It also supports picture browsing, e-book reading, games, online chat and other functions; various settings will fully show your individuality.

To operate this tablet easily, first, please read this User Manual included with the tablet. Then you will have a better understanding of the operations. Before operating this tablet, please carefully read all information we provide about the tablet, so that you will have a better understanding of the product and its operations.

The Company will not be responsible for any loss of personal data and damage caused by incorrect operation of the Software/Hardware, artificial damages, replacement of batteries or any other accident. To avoid loss of your data, please backup your data to your computer at all times.

Also, since we can not control any dispute from users' misunderstanding or incorrect operation against the manual, the Company will not take any relevant responsibility for any accidental loss potentially occurring in the process of using this manual.

Due to constant product development, the information in this manual is subject to change without any prior notice.

This manual is protected by copyright and no part is permitted to be copied or reproduced in any way without prior written permission of the Company.

The Company reserves the final explanation right of this manual, warranty as well as its related information.

(Note: When compiling this manual, we are very careful to provide you with complete and reliable information. However, there is inevitably some error and oversight, please understand, and we welcome your suggestions. If any problem occurs during your use of this product, please immediately contact your local seller)

Thanks for your support and please pay attention to our other products.

2. Safety Notices

1) Please keep the Tablet PC away from strong magnetic fields in order to avoid damage to the product.

2) Please do not let the Tablet PC fall onto, rub against or knock against hard objects during use, because this may cause surface scratches on the Tablet PC, battery damage, data loss or other damage to the hardware.

3) Never allow this product be exposed to a humid environment or rain as the water leaking into the Tablet PC could disable it to the extent of being beyond repair.

4) Never clean the Tablet PC with any chemicals or detergent, these will damage the product surface and corrode the finish.

5) You are recommended not to use the headset with the volume at its highest settings, please adjust the volume to an appropriate safe level and limit the amount of time you spend using headphones to avoid possible damage to your hearing. Excessive volume will cause permanent hearing loss.

6) Please do not cut off the power abruptly during software updates or downloading, because this may cause data loss or system errors.

7) Over-voltage, power cable strain and bending or squeezing of the power cable by heavy objects must be avoided to prevent the possibility of overheating or fire.

8) In order to eliminate the risk of electric shock, do not touch the cable power plug with wet hands.

9) Some movies, music and pictures are under the protection of copyright, unauthorized usage is deemed as an infringement to the laws of copyright.

10) Please don't turn on the Tablet PC on in locations where wireless equipment is forbidden or when the usage of the Tablet PC will cause interference and possible danger.

11) All the wireless equipment is subject to external interference and this can affect its performance.

12) Please comply with any related restrictions and rules, wireless equipment can influence the flight of the plane; please consult the relevant airline company if you intend to use the Tablet PC on a plane.

13) Please don't use the Tablet PC in a petrol station, or near to fuel or chemicals.

14) Please comply with any related restrictions and rules; do not use the Tablet PC where blasting operations are in progress.

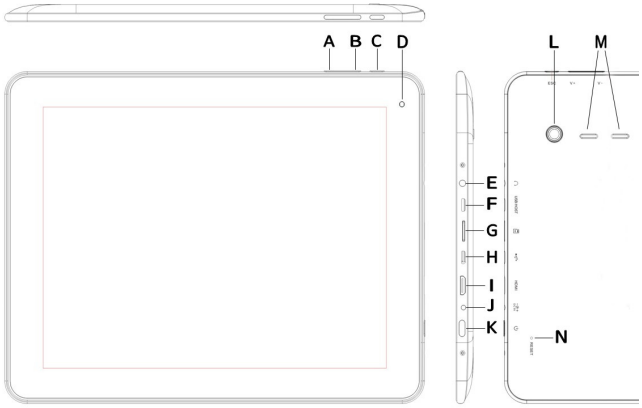
15) Only qualified maintenance personnel can install or repair the Tablet PC. Opening the Tablet PC in any way will invalidate the warranty.
16) Please use the original accessories and battery provided with the Tablet PC, do not use incompatible products.
17) The Tablet PC is not waterproof, please keep it dry.
18) For the sake of data safety, please back up any important information on the Tablet PC, or keep a handwritten record.
19) When the Tablet PC is connecting with other devices, please read the user manual for detailed safety instructions. Don't connect the Tablet PC to incompatible products.
Note: When the Tablet PC is connected to the computer, the computer must be equipped to play with Windows Media Player 10, Windows Media Player 11 or above version.

3. Ready to Use

3.1 Packing List

Components	Quantity
Tablet PC	1
Power Switching Adaptor	1
USB Cable	1
OTG Cable	1
Earphone	1
Paper User Manual	1
CD-ROM (Firmware)	1

3.2 Product Appearance



3.3 Instructions on Keys

Symbol	Name	Description
A	Volume -	Short press to decrease the volume
B	Volume+	Short press to increase the volume
C	ESC	Short press to Return
D	Camera	0.3MP Front Camera
E	Earphone Jack	Stereo Earphone Jack
F	USB-HOST Slot	USB Host slot for external USB disk and USB 3G dongle by OTG cable
G	TF-Card slot	TF (Micro-SD) Card Slot
H	USB Slot	Mini USB 2.0 Slot
I	Hdmi slot	2160P Hdmi output
J	DC Socket	Connect with 5V@2A Charger
K	POWER	Short press this button to enter sleeping/wake up mode, press long to switch ON/OFF
L	Camera	2.0MP Back Camera
M	Speaker	Stereo Speaker
N	RESET	Press to Reset the Tablet

3.4 Features Overview

• Adopts the BOXCHIP A10 as the main chip, ARM embedded structure (ARM Cortex A8 at 1.5GHz processor), Neo co-processor, 256K L2 cache

• Support ANDROID 4.0 smart operation system and Flash 11.1

• 9.7" IPS high resolution TFT display, capacitive multi-touch panel, 1024*768 pixel resolution

• Built-in 1GB DDRIII and 16GB Flash memory, supports max.32GB external TF (Micro-SD) card

• Supports 1080P HD AVI, MPG, MKV, RM, RMVB, MP4, MOV, VOB, DAT, FLV, TS, 3GP, WEBM（VP8） etc formats, Max resolution supported is 1920*1080

• Supports MP1, MP2, MP3, WMA, WAV, OGG, OGA, APE, FLAC, AAC, M4A, 3GPP audio formats and multi EQ modes

• Supports JPG, JPEG, BMP, GIF, PNG, JFIF etc. Picture formats

• Supports TXT, LRC, PDF, Html, Html, EPUB file formats, supports auto-browse, zoom, bookmarks, flip over functions

• Wi-Fi ready, you can connect with broadband wireless internet and operate various software in the Android 4.0 OS, the system is preset parts of third software: Office (Open Office version), Google browser,

IM (MSN/QQ), Web TV, Online MP3, online novel, network games, E-book, etc

• Supports built-in microphone record function

• Supports USB-HOST function for external USB-disk, Keyboard, Mouse, etc (by OTG cable)

• Supports external 3G USB Dongle and RJ45 connector (by OTG cable)

• Supports built-in 0.3MP front camera and 2.0MP back camera

• Supports 2160P Hdmi output function (cable sale separately)

• Supports G-sensor screen rotation function

• Supports built-in speaker and external stereo earphone

• Supports multiple languages

• Can be used as a USB portable hard disk, driver not needed for WIN2000 or above.

Note: When the Tablet PC is connected to the computer, the computer must be equipped to play with Windows Media Player 10, Windows Media Player 11 or above version.

3.5 Technical Specifications

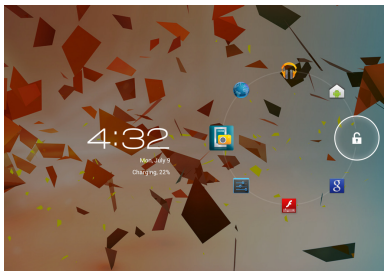
LCD Display	Size	9.7" IPS TFT capacitive touch panel display 160k color
	Resolution	1024 x 768 pixels
PC Interface	High Speed USB 2.0	
CPU	ARM Cortex A8 at 1.5GHz	
GPU	3D Open GL 2.0, MALI-400 2D/3D graphics accelerator	
G-sensor	Support	
Built-in Flash	Flash Memory 16GB	
Built-in RAM	RAM DDRIII 1GB	
Capacity Expansion	Support TF (Micro-SD) Card, capacity 1GB~32GB	
Power Supply	Built-in 3.7V@6000mAH Lithium rechargeable battery AC charger Input: AC110V~240V /Output: DC 5V@2A	
Music Function	Format	MP1, MP2, MP3, WMA, WAV, OGG, OGA, APE, FLAC, AAC, M4A, 3GPP
	Headset max. output	（L）5Mw＋（R）5Mw（32Ohm）
	MP3 Bit rate	8Kbps ~ 392 Kbps
	WMA, WMV, Bit rate	5Kbps ~ 192 Kbps
	Frequency response	20Hz～20KHz
	SN ratio	90Db
	Distortion	＜0.05%

Video Function	Play format	AVI, MPG, MKV, RM, RMVB, MP4, MOV, VOB, DAT, FLV, TS, 3GP, WEBM （VP8）etc
	Max Resolution	1920 x 1080 pixels
	Ratio	4:3, 16:9, full screen for optional
Photo Browse	Support max. 8000x8000 JPG, JPEG, BMP, GIF	
E-book Function	Format	TXT, LRC, PDF, Html, Htm, EPUB, etc
	Max. capacity	5M
Wi-Fi Function	Main chip set	RTL8188
	Transmission rate	Up to 54Mbps
	Transmission range	Up to 100m
	Frequency	2.4G
	Format	802.11b/g/n
Record Function	Format	WAV
Camera Function	0.3MP front camera and 2.0MP back camera	
HDMI Function	Supports 2160P HDMI Output	
Working temperature	-5 - 40 ℃	
Supported OS	Windows2000/XP/WIN7/Vista Mac OS V9.0/10.0	

4. Quick Guides

4.1 Switch On/Off

4.1.1 Switch ON and Unlock: When the Tablet PC is in OFF mode, please press and hold the “POWER” key for 3 seconds to enter the Android startup process. The Tablet PC will take about 100 seconds to enter the system desktop with the display in locked mode. Press the Lock icon then the system will show the shortcut icons, press and move the Lock icon to the Unlock shortcut icon as below, the display will be unlocked automatically.



• When the Tablet PC is in use, please put it into SLEEP mode, then the Tablet PC will be ready to use whenever you like, and you don't need to start the Android operating system again.

4.1.2 Power Saving Mode and Locked Mode: Pressing the "POWER" key when the Tablet PC is in use will result in the system entering SLEEP power save and locked mode. Press the "POWER" key or tap the touch screen for 3 seconds, the Tablet PC will return the system to locked mode within 1 second.

Note: The primary operation of the Tablet PC will not stop under the power saving mode, just the display is turned off and showing a black screen with the Power light is on. This means that music play, movies play etc. will still continue running in the system.

4.1.3 Switch OFF: When the Tablet PC is in use, please press and hold the "POWER" key for 3 seconds, the screen will display the power off interface, choose the power off option to confirm your selection and the system will shut down automatically.

Note: When the Tablet PC is running low on battery power, it will sound an alarm and then shut down automatically if it isn't plugged into a power source to start charging. If the Tablet PC can't start up please check if the battery power is too low by charging it.

4.2 Battery Management and Charging

Note: Charge the battery at least 8 hours to make sure the battery is fully charged for the first time.

• Insert the adaptor into the DC slot on the Tablet PC, and connect the other side with the power socket. Then the Power indicating lamp on the top right side of the Tablet PC will turn purple, and the desktop icon of the battery keeps rolling to show it is charging.

Note: Please wait until the battery is fully charged and do not disconnect the adaptor when charging.

• Once the battery is fully charged, the indicating lamp will change into blue, the Icon on the desktop will stop rolling.

• When the battery is exhausted completely, please charge at least 5 minutes before starting it up.

Note: In order to keep the battery working to its full potential, please pay attention to the following advice:

1) Don't charge the power in excessively high temperatures.

2) There is no need to run down the power for this Li-ion battery, you can charge the battery even when there is still power left in the battery without it affecting the lifespan of the battery.

3) In order to keep the battery in good condition, Make sure you

charge it at least once every two weeks if the Tablet PC hasn't been used for a long time.

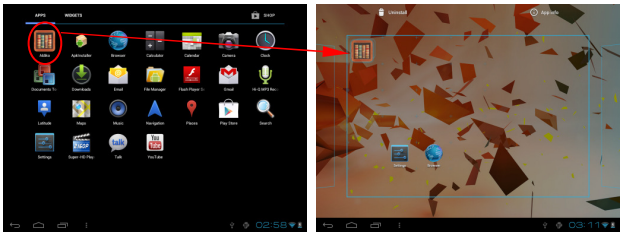
4.3 Operation of the Function Icons

Definition of the Function Icons:

Icon	Function	Icon	Function
	Back to home screen		Notifications
	Power Status		Reduce the volume
	Return		Increase the volume
	Recent apps and other options		Function Menu
	Wi-Fi Status		Google Search
	Voice Search		System Time
	Wallpaper, Manage apps, System more settings		

4.4 Add, Move or Delete Desktop Icon

Tap the icon on the desktop to enter the app menu list. Tap and hold the app icon to copy it to the current desktop, uninstall it or see more App info of it as below:



• Long tap the app icon on the desktop to enter the editing mode and you can uninstall the icon or set its location.

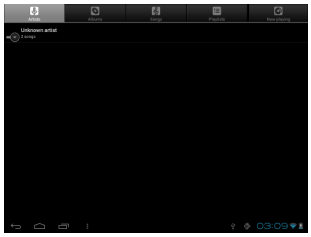
• When you drag the icon to the Remove icon , it turns into the delete function, release the icon to delete it as below:

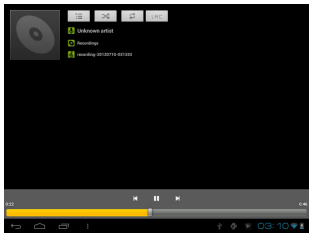
Note: Only the user-installed applications could be uninstalled.

5. Operation Details

5.1 Music Player

In the application menu or on the desktop, tap the icon to enter the main interface of the Music Player as below:





• The system will automatically load any music files from the TF (Micro-SD) card to the playlist after the player is launched.

• If there are many songs in the music playlist area, slide left/right by using the touch screen

• The Tablet PC supports the following audio file formats: mp3, wav, midi and wma.

• Drag the playback progress bar to adjust audio playback progress.

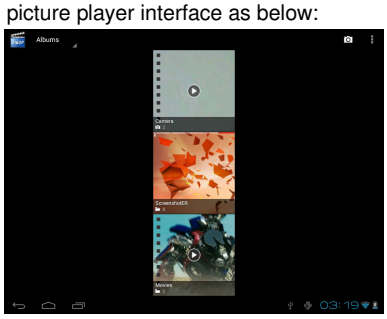
Music Player Icons Description:

Icon	Function	Icon	Function
	Artists		Albums
	Songs		Play lists
	Now Playing		Music play list

	Random play		Loop playback
LRC	LRC mode		Play Audio
	Pause		Play the last song
	Play the next song		

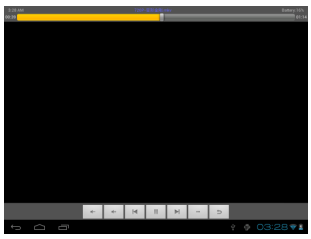
5.2 Video and Picture Player

In the application menu or on the desktop, tap the icon to enter the video and picture player interface as below:



5.2.1 Video Player

• Tap the video files in the player to enter the video player as below:



• The system will automatically load any video files from the TF (Micro-SD) card to the playlist after the video player has been launched.

• If there are many videos available, slide left/right the list by using the touch screen.

• The Tablet PC supports the following video file formats: MKV, AVI, RM, RMVB, MP4, MOV, VOB, DAT, FLV, 3GP.

• Drag the playback progress bar to adjust video playback progress.

Video Player Icons Description:

Icon	Function	Icon	Function
	Delete the file		Select item and Group

			by options
	Automatic play		Share the video
	Lower the volume		Raise the volume
	Go to previous chapter		Skip to next chapter
	Pause		Play
	More settings		Return

5.2.2 Picture Player

• Tap the pictures in the player to enter the picture player as below:

• The system will automatically load the image files from the TF (Micro-SD) card to the photo browsing list after the photo browser has launched.

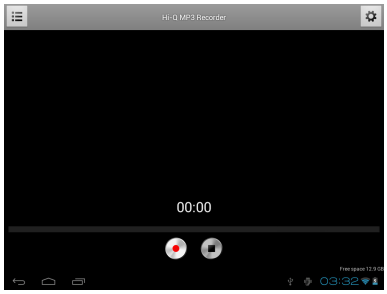
• The Tablet PC supports the BMP, JPG, JPEG, PNG and GIF formats.

Picture Player Icons Description:

Icon	Function	Icon	Function
	Automatic play		Share the picture
	Delete the picture		More functions and settings

5.3 Recorder

• In the application menu or on the desktop, tap the icon to enter the Sound Recorder as below:

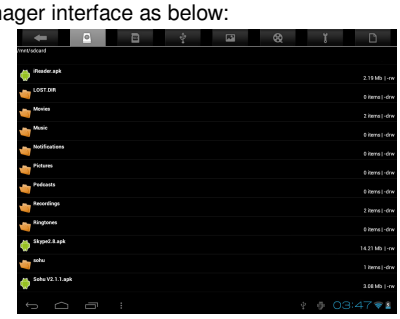


Sound Recorder Icons Description:

Icon	Function	Icon	Function
	Start recording		Stop recording
	Recording playback and management		Recorder settings

5.4 File Manager

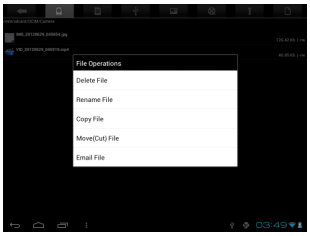
In the application menu or on the desktop, tap the icon to enter the File Manager interface as below:

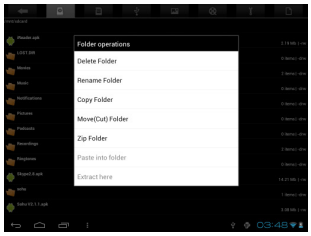


File Manager Icons Description:

Icon	Function	Icon	Function
	Return		Internal Flash Memory
	TF (Micro-SD) card Memory		External USB Memory
	Picture Files		Video Files
	Tool Box		Managing Options

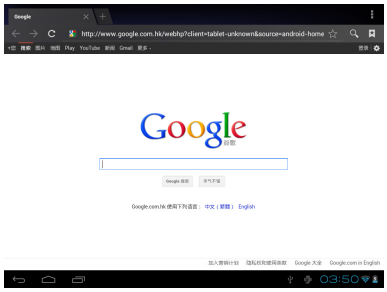
• In the Internal Flash, TF (Micro-SD) card or the USB memory interface, press and hold down on the icon of a file or folder that you want to manage, the system will pop up the File/Folder operations window as below:





5.5 Web Browser

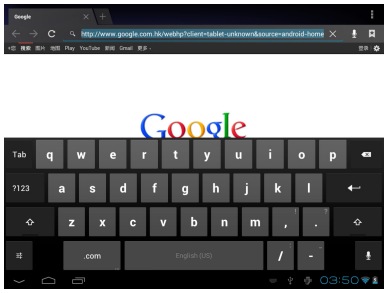
In the applications menu or on the desktop, tap the icon to enter the Web Browser interface as below:



Note: For the Web Browser to view web sites, this Tablet PC must be connected to a Wireless or 3G Network

Note: The IE Explorer uses the popular third-party IE Explorer software; please follow the IE Explorer's standard operating mode to operate.

• Tap the address bar of the browser and input the website by the keyboard on the screen and tap the Enter icon to browser the Internet as you like as below:



Web Browser Icons Description:

Icon	Function	Icon	Function
	Delete		New web page
	Return		Next website
	Add and edit the bookmark of the current website		Search/Address bar
	Bookmark list		More functions and settings

5.6 Camera

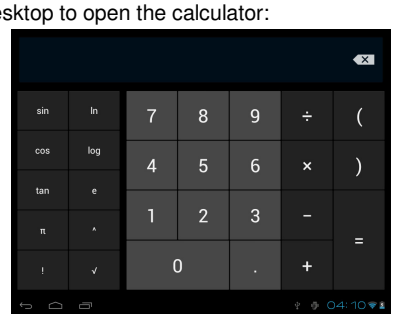
In the applications menu or on the desktop, tap the icon to enter into the camera function interface as below:

Camera Icons Description:

Icon	Function	Icon	Function
	Photo Icon		Video Icon
	Capturing panorama		Camera switch
	Focal length		Zoom in
	Zoom out		More functions
	Shutter/ Start video/Capture		Photo/Video Preview
	Return		White balance
SCN	Scene Mode (for photo only)		Time lapse interval (for video only)
	More settings		

5.7 Calculator

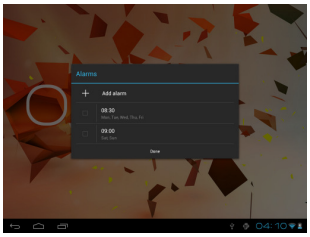
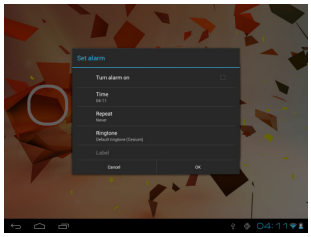
In the applications menu or on the desktop, tap the Calculator icon on the desktop to open the calculator:



5.8 Clock

In the applications menu or on the desktop, tap the Alarm Clock icon to enter the following interface:

• Tap the icon Set alarm to set Alarms as below:

• Tap any of the alarm boxes to set up an alarm: The time, bell, vibration, repeating and label can all be set.

5.9 External Storage

5.9.1 External TF (Micro-SD) Card

•This Tablet PC supports reading files on TF (Micro-SD) card. Insert the card into the card slot by the right way, and follow the advices when using the card slot as below:

• Insert the memory card into the card slot on the right side.

• To remove the card, mount TF (Micro-SD) card in the Storage interface of the Setting function, and the push the card towards the slot, the card will be released automatically.

Note: Please do not pull out the card when it is in use (reading, copying), otherwise, it may cause data errors.

Note: Keep the memory card away from liquid and erosive materials. Please do not use the memory card in high temperature conditions.

5.9.2 External USB Disk

• Connect the USB disk to the Tablet PC by USB OTG cable. The Tablet PC will detect and show the contents of the USB disk automatically.

• Please mount the USB disk in the Storage interface of the Setting function before removing the USB disk to avoid any data lost.

6. Settings Operation

In the applications menu or on the desktop tap to enter into the setting interface, you can make the system settings as you need.

Settings Icons Description:

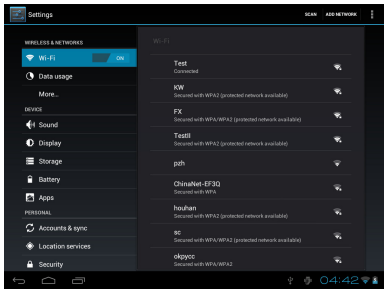
Icon	Function	Icon	Function
	Wi-Fi		Data usage
	Sound		Display
	Storage		Battery
	Apps		Accounts & sync
	Location services		Security

	Language & input		Backup & reset
	Date & time		Accessibility
	Developer options		About Tablet

6.1 Wireless & Networks Setting

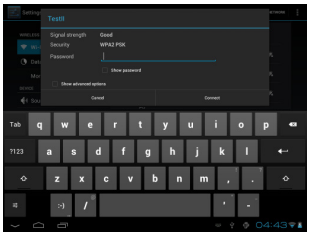
6.1.1 Internal Wi-Fi Function

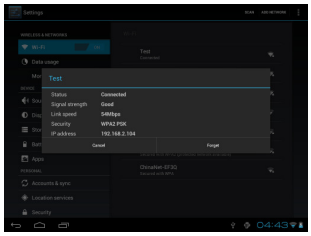
Tap the icon OFF behind the “Wi-Fi” to turn on the Wi-Fi, the Tablet PC will find the Wi-Fi networks automatically. Please refer to the example picture below, it has found several WiFi network names:



• After selecting the network you would like to connect to, the system will either connect to the network. If the network is secured and requires a security key to be entered, the system will pop up a connection window where you can input the correct security code and then press “Connect”.

• The system will connect to the network automatically, and once connected will show a Status of “Connected” You can see the network connection status by pressing the network name, see the figure below:

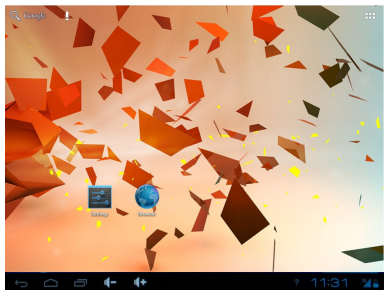




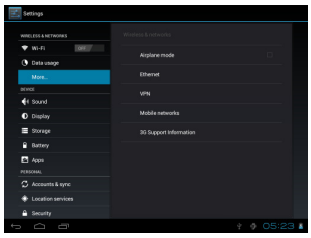
• There will be a WIFI icon in the bottom right corner see the figure as below:

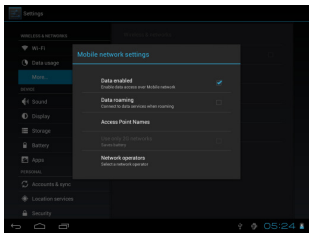
6.1.2 External 3G USB Dongle Function

Connect the 3G USB-Dongle to the Tablet PC by USB OTG cable. The 3G network icon will be showed in the bottom right corner of the screen when Tablet PC connects the 3G successfully as below:



• Tap “More…” in the Setting interface, and tap the “Mobile networks” to make the setting as below:

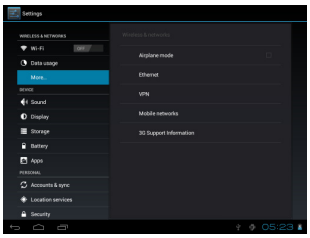


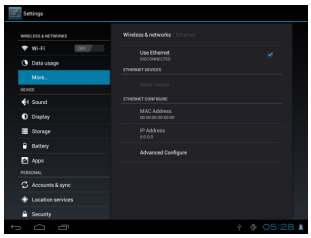


6.1.3 External RJ45 USB Dongle Function (optional feature)

Connect the External RJ45 Card USB Dongle to the Tablet PC by USB OTG cable. The Ethernet icon will be showed in the bottom right corner of the screen when the system connects to the Ethernet network automatically as below:

• Tap “More…” in the Setting interface, and tap the “Ethernet” to make the setting as below:





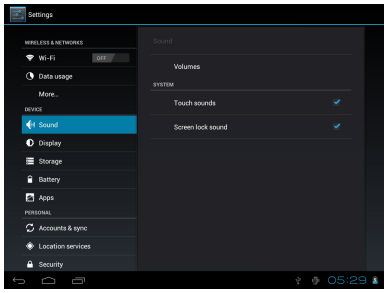
6.1.4 Data Usage

Tap the icon Data usage to check the data usage as below:

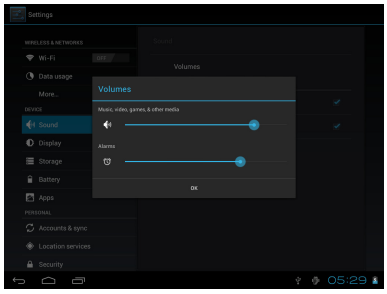
6.2 Device Settings

6.2.1 Sound

Tap the icon Sound to enter the sound setting interface as below:



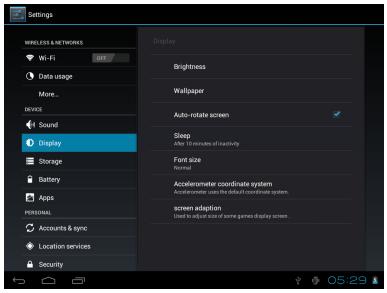
• Tap “Volumes” to increase or reduce Media sound, Notifications sound and the Alarms sound by dragging the as below:



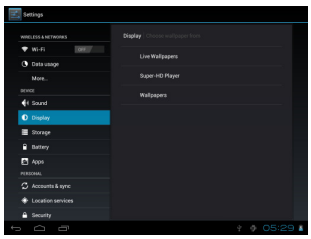
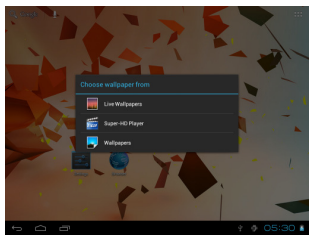
6.2.2 Display

Tap the icon

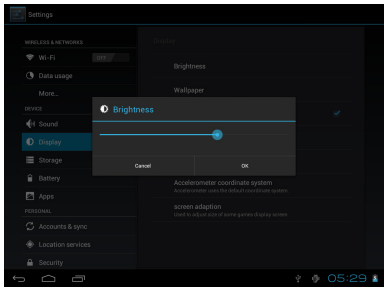
to enter the display setting interface as below. In the display setting interface, you can set the Brightness, Wallpaper, Screen Rotate, Sleep Time and Font Size as you need.



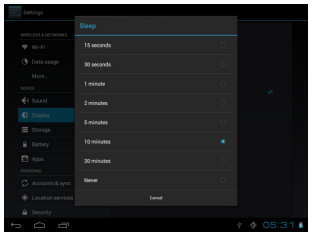
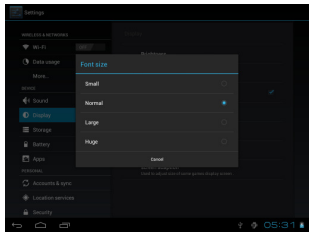
• Tap “Wallpaper” to set the Live Wallpaper or other pictures as you need. Or you can tap and hold any blank space in the desktop, the shortcut for wallpaper settings will pop up.

• Tap “Brightness” to increase or reduce the brightness of the system by dragging the as below:

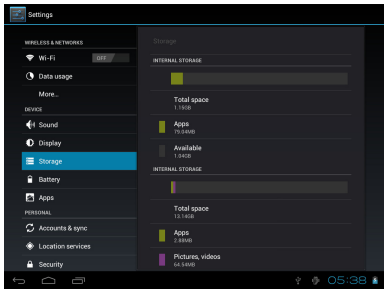


• Tap “Sleep” to set the inactive time for system sleep mode.
• Tap “Font size” to set the Small, Normal, Large or Huge size.

6.2.3 Storage

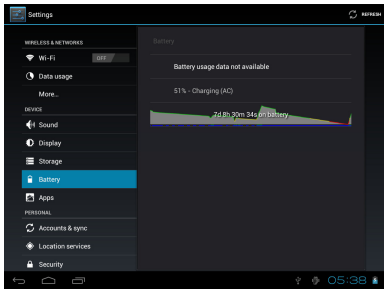
Tap the icon to check the storage usage status of the internal and external memory as below:



• Tap the “Mount SD card” in the “EXTSD” or “USBHOST1” section to mount the TF (Micro-SD) Card or USB storage before taking them out, it will avoid data loss on the external storages.

6.2.4 Battery

Tap the icon Battery to check the battery usage status as below:



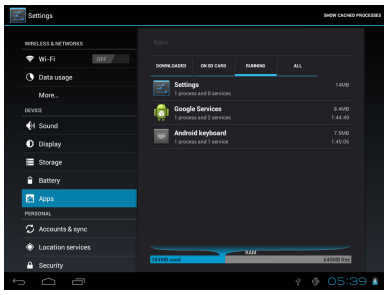
6.2.5 Apps

Tab the icon Apps to enter the Application setting interface as below:

• Tab the icon of the apps you can choose to “Force stop”, “Uninstall” or “Clear data” of the selected application.

• Tap the “RUNNING” to check and control the running apps as

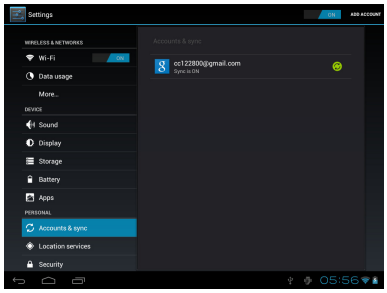
below:



6.3 Personal Settings

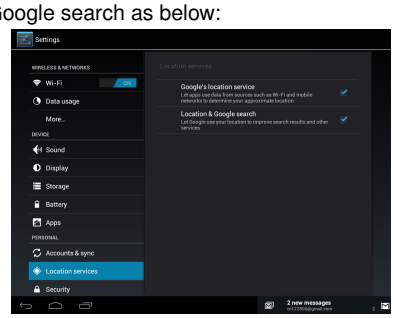
6.3.1 Accounts & Sync

Tab the icon Accounts & sync to enter the Accounts & sync interface as below, you can set the sync on or off and add your accounts.



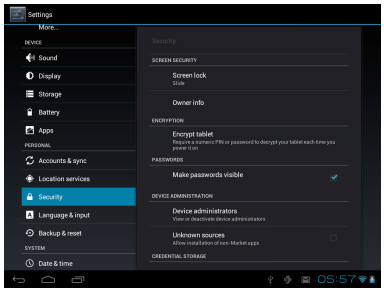
6.3.2 Location Services

Tap the icon Location services to set the Google's location service and Location & Google search as below:

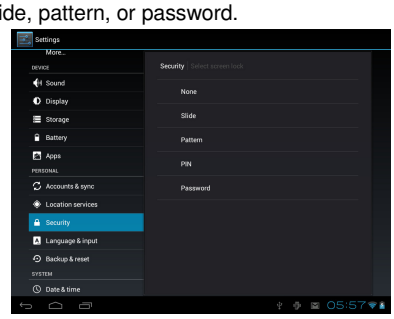


6.3.3 Security

Tap the icon Security to enter the security settings interface as below:

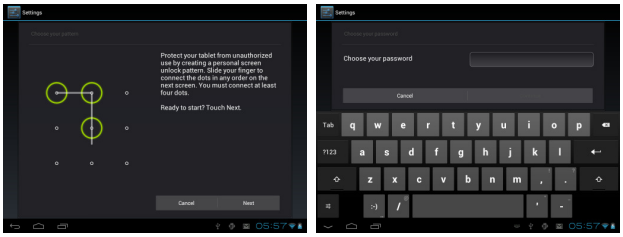


6.3.3.1 Screen Unlock: Tap “screen lock” to select screen unlock with none, slide, pattern, or password.

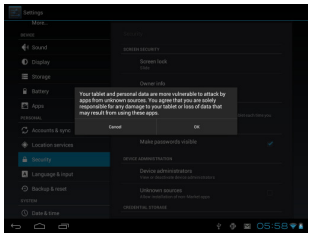
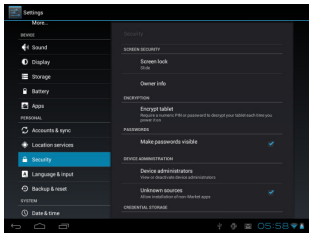


• Unlock screen by a pattern: Draw the unlock pattern with a minimum of 4 points, tap “Continue” to compete the setting.

• Unlock screen by a password: Input a password with 4 characters, tap “OK” to compete the setting. The Tablet PC will prompt you to input the correct password when unlocking.

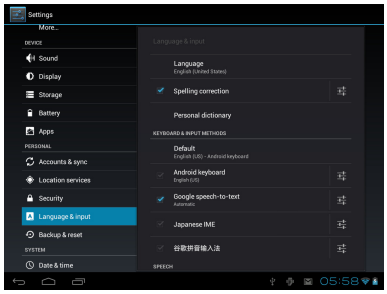

Settings
Protect your tablet from unauthorized use by creating a personal screen unlock pattern. Slide your finger to connect the dots in any order on the next screen. You must connect at least four dots.
Ready to start? Touch Next.
Cancel
Next
Settings
Choose your password
Cancel
05:57

6.3.3.2 Device Administrator: Tick the box beside “Unknown sources”, the system will allow installation of non-Market applications:

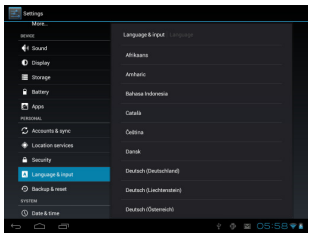
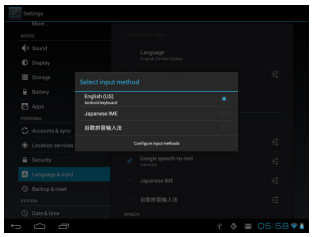



6.3.4 Language & Input

Tap the icon Language & input to enter the language and input method settings interface as below:

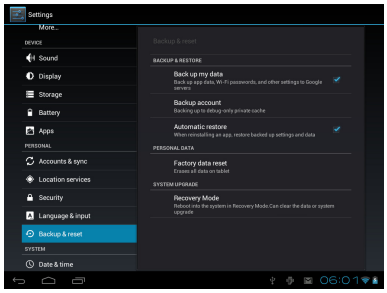


• The Tablet PC supports multi-languages. You can select an operation interface of different languages and keyboard and input method according to your needs. Select a language option, tap the return icon to confirm and go back.

6.3.5 Backup & Reset

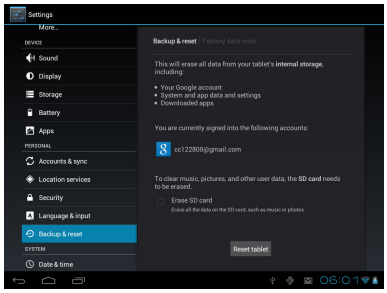
Tap the icon Backup & reset to enter the settings interface as below:



• Tick the box beside “back up my data” to back up application data, Wi-Fi passwords, and other settings to Google servers.

• Tick the box beside “Automatic restore”, the system will restore backed up settings or other data if it reinstalls an application.

• Tap the “Factory data reset” to erase all data on the Tablet PC.

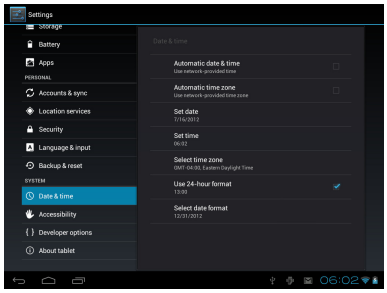


Note: Please back up all your data on the internal memory before resetting the Tablet PC, or you will lose all the data.

6.4 System Setting

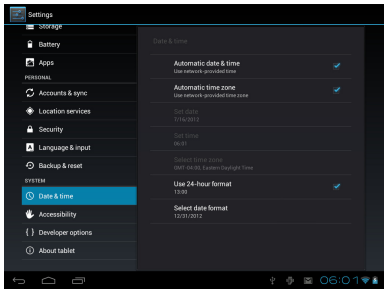
6.4.1 Date & Time

Tap the icon Date & time to enter the date and time setting interface:

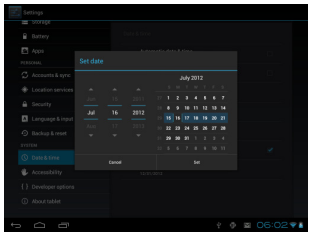


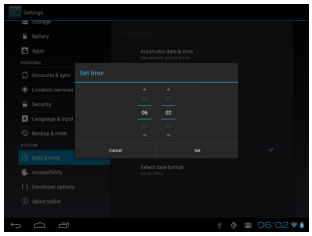
• You can set the date and time, select time zone, select date and time format in this interface as you need.

•Select “Automatic” to set the date, time and time zone automatically by using network-provided values as below:



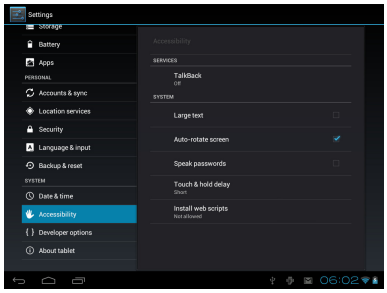
• Untick the box beside “Automatic” to modify the system date and time manually as below:





6.4.2 Accessibility

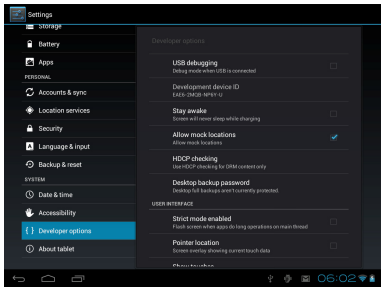
Tab the icon Accessibility to set the TalkBack, Large test, Auto-rotate screen, Speak passwords, Touch & hold delay and Install web scripts as below:



6.4.3 Developer Options

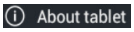
Tab the icon { } Developer options to enter the developer options

setting interface as below:

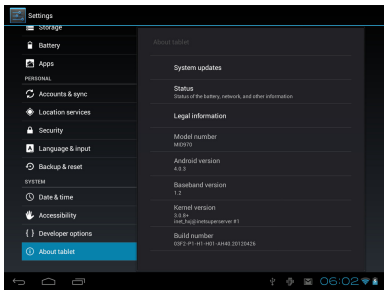


Note: It is recommended to use the factory default developer options setting, or some changes may affect the functions of the Tablet PC.

6.4.4 About Tablet

Tap 

to check System updates, Status and Legal information as below:



7. Firmware Update

Note: Wrong operation may make the device fail to work, please read the following preparations carefully before updating:

1) Please backup your files in the device, the firmware upgrade will cause the data to be wiped.

2) Please don't disconnect the USB cable during upgrading.

3) You are recommended to close other software on the computer, especially anti-virus software, to avoid interference from them.

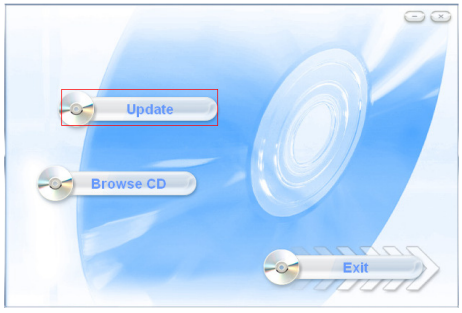
4) Please check if the USB port and the USB cable work well before operation.

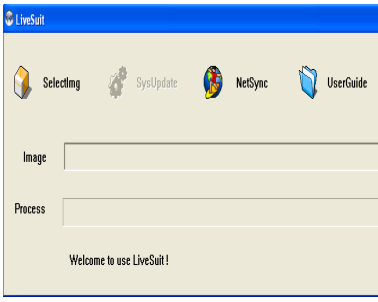
5) "Found new hardware" should pop up in the bottom right hand corner of the computer when connecting the device with the computer, if it cannot be upgraded, please contact the local

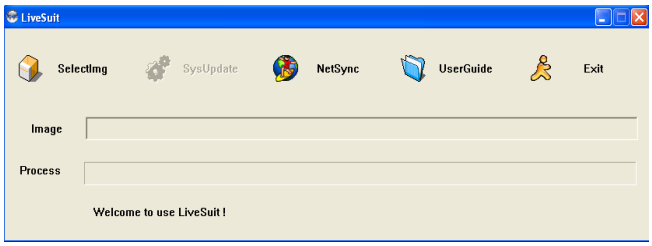
distributor in this case. Please do NOT dismantle the device yourself.

7.1 Run the Update Tool

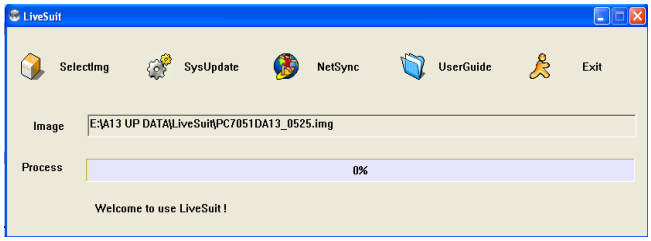
• Click the “Update” button in the CD ROM to run the tool as below:







• Click “Selecting” button to add the firmware file in **.img** format from the CD ROM as below:



7.2 Start Update

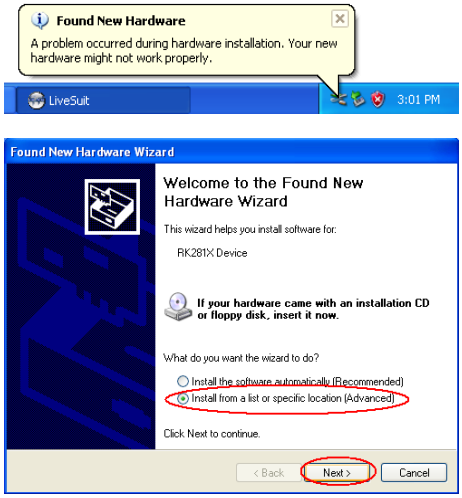
• Make sure the device is turned off (the blue LED indicator on the top right of the device must be off) before updating.

• **Long press the “Volume +” or “Volume -” button without releasing** and connect the device with computer by USB cable, make sure they are well connected, then you can **release the**

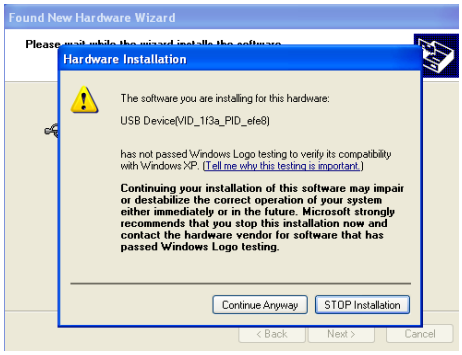
“Volume” button and short press the “POWER” button for 3 times.

Note: If the computer USB port is installing the Tablet PC driver for the first time, a “Found New Hardware Wizard” window will pop up on the computer required to install the driver as below:

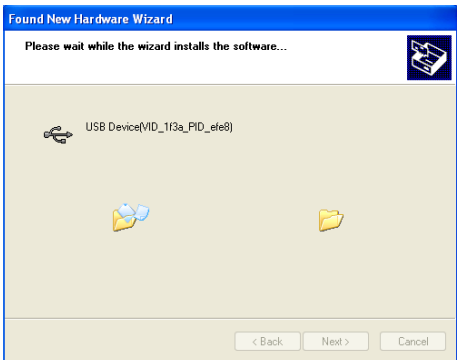
Found New Hardware Wizard
Welcome to the Found New Hardware Wizard
This wizard helps you install software for:
USB Device
If your hardware came with an inst or floppy disk, insert it now.
What do you want the wizard to do?
Install the software automatically (Recomm
Install from a list or specific location (Advar
Click Next to continue.
< Back
Next >


Found New Hardware
A problem occurred during hardware installation. Your new hardware might not work properly.
LiveSuit
3:01 PM
Found New Hardware Wizard
Welcome to the Found New Hardware Wizard
This wizard helps you install software for:
RK281X Device
If your hardware came with an installation CD or floppy disk, insert it now.
What do you want the wizard to do?
Install the software automatically (Recommended)
Install from a list or specific location (Advanced)
Click Next to continue.
< Back
Next >
Cancel

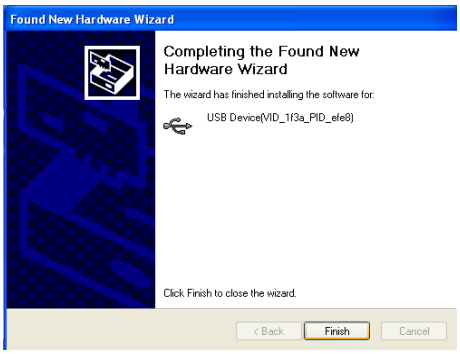
• Click “Install from a list or specific location (Advanced)” and choose the driver tool from the **“UsbDriver” folder** of the CD ROM, and click “Next”


Found New Hardware Wizard
Hardware Installation
The software you are installing for this hardware:
USB Device(VID_1f3a_PID_efe8)
has not passed Windows Logo testing to verify its compatibility with Windows XP. (Tell me why this testing is important.)
Continuing your installation of this software may impair or destabilize the correct operation of your system either immediately or in the future. Microsoft strongly recommends that you stop this installation now and contact the hardware vendor for software that has passed Windows Logo testing.
Continue Anyway
STOP Installation
< Back
Next >
Cancel

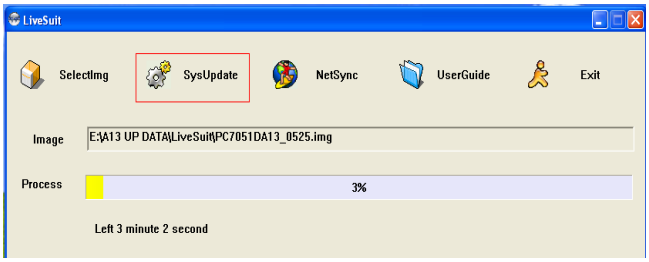
• Click “Continue Anyway” to install the drive on the computer:

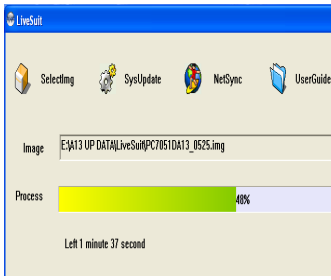


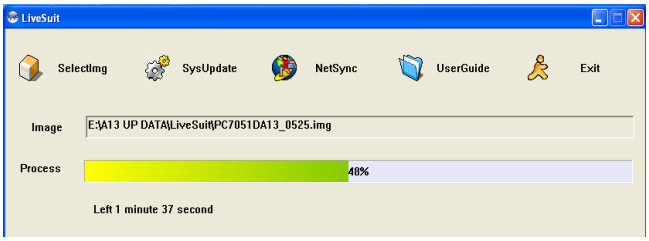
• Installation finished as below:



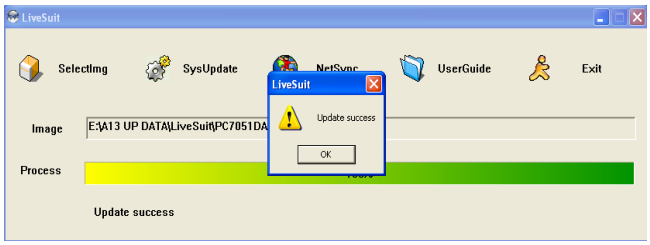
• Click “Syupdate” button and wait:







• The system has been updated successfully when the “Update success” window is shown as below:



• Disconnect the USB cable, and press the “POWER” button, the Tablet PC will run the system automatically.

8. Troubleshooting

8.1 Tablet PC can not connect to Wi-Fi

• Ensure the wireless network is working by testing it using another wireless device.

• Ensure the Tablet PC and the wireless router is within the range of the wireless network to be connected. Walls or other obstructions will reduce the signal strength between wireless devices.

• Ensure the security password being used is correct.

8.2 Tablet PC doesn’t turn on

•You can not turn on the Tablet PC when the battery charge is below the critical level, please charge the battery.

• Press the “RESET” button on the Tablet PC and check if it is restarting normally or not.

• Check if the charger is connected correctly.

8.3 Heat Issues

• When running multiple applications, using the screen on its brightest setting, or when being charged, the Tablet PC can get quite warm. This is normal and should not cause any inconvenience when

in use.

8.4 System has anomalies and doesn't work correctly

• Installing some third-party applications may cause the system not to operate correctly. Press the "RESET" button and perform a system reset to resolve this issue.

8.5 Cannot set E-mail Account or registration application

• Ensure that the Tablet PC is connected to a Wi-Fi network and can connect to the Internet.

• Ensure your E-mail settings have been entered correctly for the account being accessed.

• Make sure your system time and local time are correct.

8.6 The stand-by time on the Tablet PC is too short

• The duration of the lithium battery varies with environmental temperature changes and the service conditions. If the environment temperature is too low or too high, the duration of the battery will be affected. It is recommended to use the Tablet PC at normal temperature.

• Battery life is dependent on usage. High volume, WIFI, and frequent use may cause the battery to be drained at a higher rate.

8.7 No sound via earphone

• Please check if the volume setting is 0.

• Please check if audio file is broken, and try to play another audio file to confirm.

• Please check if the earphone is plugged in securely.

8.8 Cannot be read by the computer

• When the Tablet PC is connected to the computer, the computer must be equipped to play from Windows Media Player 10, Windows Media Player 11 or above version.

• Please check if the Tablet PC is connected to the computer correctly.

• Please check if the USB works well.

8.9 No sound or no image via HDMI Output

• Please check if the device is connected to the HDMI output cable correctly, and the TV setting of the HDMI port is correct.

• Please check if the HDMI output cable is broken.

• Press the RESET button on the top of the device, then check if the HDMI output function works correctly.

8.10 Other problems

Please follow up the steps as below to fix other problems before you return the Tablet PC to us:

• Press the “RESET” button on the Tablet PC, then check if the function works correctly;
• Upgrade the firmware from the CD and restart the Tablet PC and then check if the function works correctly.
• Other technical support please email to support@dxtreme.com.au
Or alternatively you can visit our support forum at http://www.dxtreme.com.au/forum/

(All information is subject to change without notice.)